Capgemini Belgium receives ISO 9001:2000 certificate

Recently, Capgemini Belgium received ISO 9001:2000 certification valid from 1.12.2008 to 30.11.2011. According to Quality and Risk Manager, Bram Hollander, “The ISO certification is very important because without it we will simply be out of business; our customers demand their suppliers to be ISO certified.”

The ISO-audit is not simple because the whole organization must be aligned to this certification. “To get an ISO-certification you need to have a ‘Quality Management System’ with a number of procedures in it for people to follow”, says Bram. However, to meet business demands quickly, people tend to deviate from the rules of the house on a regular basis. Despite these challenges, Capgemini Belgium has been able to prove its alignment to the required ISO 9001:2000 processes. During the 6 days audit, more than thirty people were interviewed and no non-conformity was reported. Bram happily concludes, “It means that we were really 100% clean.”

In 1996, Capgemini Belgium received its first ISO certification. This year’s certificate is the 7th Issue.

For more information on the ISO 9001:2000 certification, please contact Bram Hollander.